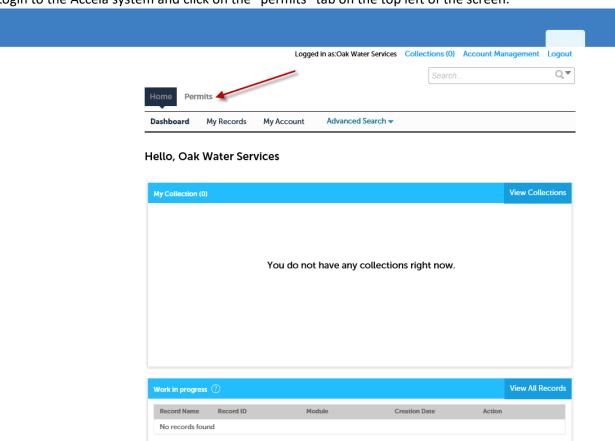


## Plan Comments Retrieval For Applicant.docx Oak Lodge Accela

 Purpose: this document is for an applicant / customer / citizen. It illustrates the steps used to retrieve documents after the applicant / customer has received a notification that the application is "incomplete" and there are either plan comments or a checksheet or other document to download from Accela. In these reviews, Oak Lodge does not email the applicant the documents, they are uploaded to the "permit record", such as UP2020-999 or ECSL2020-999.

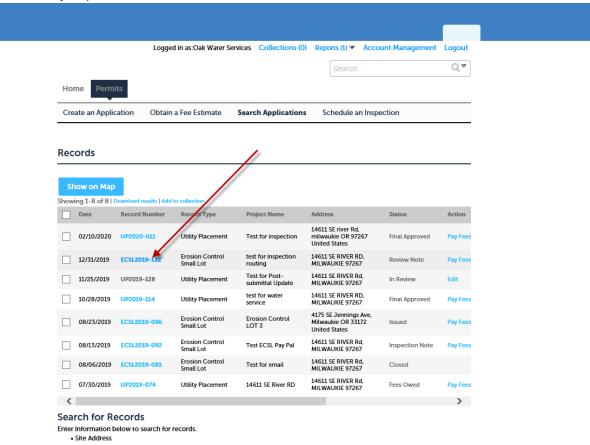
Login to the Accela system and click on the "permits" tab on the top left of the screen.





## Plan Comments Retrieval For Applacant.docx Oak Lodge Accela

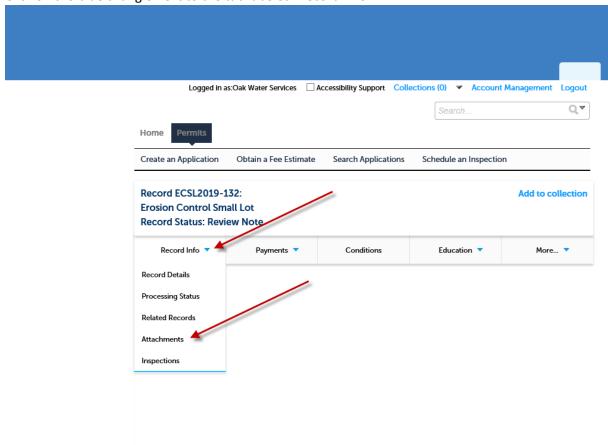
2. Click on the subject permit.





## Plan Comments Retrieval For Applacant.docx Oak Lodge Accela

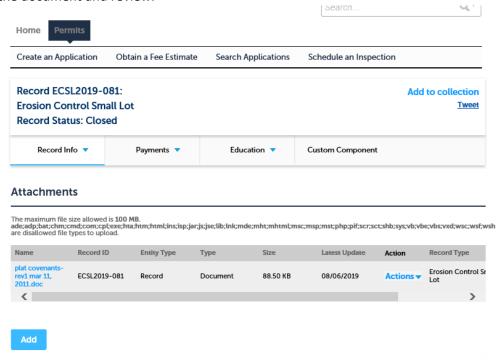
3. Click on the blue triangle next to the tab labeled "record info".





## Plan Comments Retrieval For Applacant.docx Oak Lodge Accela

4. Click on the document desired. Typically, this will be a "checksheet xxx" or "plans comments XXX" Download the document and review.



**End of Actions**