

September 19, 2023

To     The Board  
          The Oak Lodge Water Services

From: Eugene Whitley  
       5182 SE Hillwood Avenue

I apologize for writing this letter. I was out of town in July, could not get on line with Zoom in August, and I have an obligation tonight and will not be able to attend the board meeting tonight. I have several questions since the rate increase was implemented:

- Have many customers come forward to take advantage of the financial assistance program?
- There were funds readily available during the height of COVID, so did the board and the staff search as much as possible for funds or grants? As I recall due to the Water Services entity, it did not qualify. Please clarify that issue.
- How is work proceeding on the various capital projects? Was anything positive gained from the smoke testing?
- What is happening with the search for grants?
- Why did you offer to pay for the refreshments at the library groundbreaking event?

A handwritten signature in cursive script that reads "Eugene". The signature is written in black ink and is positioned at the bottom left of the page.